

Pre-Cruise Checklist

Cruise/Cruisetour Ticket Contract.

Your Cruise/Cruisetour Ticket Contract is contained in this booklet. It is important that you carefully read all the terms of the Contract and retain it for future reference.

Pregnancy.

Royal Caribbean International welcomes pregnant guests, but cannot accept guests who will have entered their 24th week of pregnancy by the beginning of, or at any time during the cruise or cruisetour. A physician's "Fit to Travel" note is required prior to sailing, stating how far along (in weeks) your pregnancy will be at the beginning of the cruise and confirming that you are in good health and not experiencing a high-risk pregnancy. The "Fit to Travel" note should be faxed to the Access Department at +1.954.628.9622. Please contact us at +1.866.592.7225 or at special_needs@rccl.com if you have already booked a cruise or cruisetour and do not meet this requirement.

Infants.

Infants sailing on a cruise must be at least 6 months old as of the first day of the cruise or cruisetour. However, for Transatlantic, Transpacific, Hawaii, select South American cruises/cruisetours and other select cruises/cruisetours, the infant (as of the first day of the cruise/cruisetour) must be at least 12 months old. If you require additional information, visit our website at www.royalcaribbean.com. If you are affected by this policy, please call us at +1.800.327.6700.

Identification Documents

Verify your name on page 1 of this booklet to ensure it matches the appropriate form of identification (see the Travel Documents pages in this booklet) that you will need to present during ship check-in formalities. Contact your travel agent or our reservations department if a spelling correction is required. Please note, new documents are not required as your name will be correct on the ships' guest manifest.

Citizenship Documents

Ensure you have all required proof of citizenship and/or travel documents appropriate to your travel itinerary as indicated in the Travel Documents pages of this booklet.

Online Check-in

Complete online check-in at www.royalcaribbean.com/onlinecheckin then print your boarding pass, which will be collected during ship check-in formalities. If you are unable to check-in online, please complete the enclosed Charge Account / Cruise Ticket and Guest Information Form which will be collected during ship check-in formalities.

Baggage

You may bring the wearing apparel and personal effects reasonably necessary for your cruise or cruisetour.

Ensure that you hand carry all medication, identification and proof of citizenship documents, travel documents, valuables and any other items that will meet your needs until your luggage is delivered to your stateroom.

If your plans include air travel, check on your airlines baggage limitations, as you may incur additional baggage/handling surcharges upon airline check-in.

Remember to bring along an overnight bag for your last night at sea. Your stateroom attendant will collect your baggage the night before departing, and you will need a bag in which to carry off your night clothes, toiletries, etc..

Ship Baggage Tags

Attach any personal ID in the form of a nametag to each piece of luggage before you leave home. Ship baggage tags are available from our Porters at the pier.

Restricted Price Program

Be prepared during ship check-in formalities to show qualifying proof of a restricted fare purchase (if applicable).

Getting Ready

Whatever your destination, you'll want to be prepared. We're here to help you get started.

WHAT SHOULD I PACK? Days onboard are casual, so you'll be most comfortable in sportswear or resort wear. Shoes should be low-heeled for deck activities. Bring a few swimsuits (so you'll always have a dry one). Ashore, you'll need comfortable walking shoes. For evenings, count on three basic types of attire.

Casual: sundresses or slacks and blouses for women; polo shirts and trousers for men.

Smart Casual: dresses or pantsuits for women; jackets for men.

Formal: cocktail dresses for women; suits and ties or tuxedos for men.

If you're cruising to the Caribbean, Mexico or other warm weather destinations, bring a hat for protection from the sun. If your cruise vacation will take you to Alaska, Canada & New England or Northern Europe, be sure to pack a jacket and several sweaters.

EVENING ATTIRE

The following will help you plan your evening attire onboard the ship:

Cruise Length (nights)	Casual Evenings	Smart Casual Evenings	Formal Evenings
3 - 5	2 - 4		1
6 - 9		1	2
10 - 12	5 - 7	3	2
13 - 15	6 - 8	4	3

Bring an overnight bag for your last night at sea. Staff will collect your bags the night before disembarkation, and you will need an overnight bag to carry your night clothes and toiletries.

WHAT NOT TO PACK.

For the safety of our guests, the following items are not allowed onboard: irons / steamers <> candles <> illegal drugs <> coffee makers <> electrical transformers <> flammable liquids or explosives, such as fireworks or pyrotechnics <> firearms including non-firing weapons and starting pistols including BB guns, air guns, gun lighters, flare guns, gun power, and pellet guns <> ammunition, including bullets, shot or missile that can be fired using a propellant <> imitation or replica weapons, including de-commissioned weapons or those not capable of being fired that are obviously not children's toys <> taser or electronic stun guns <> pepper or mace sprays <> telescopic or regular batons <> martial arts equipment (flails, throwing stars, etc.) <> compressed gas bottles/cylinders (dive tanks are allowed if they are empty and medical gas bottles are allowed) <> diver spear gun <> fuel of any kind <> knives with blades longer than 4 inches <> lockback serrated knives of any length <> disguised knives such as belt buckles, flick knives, or hunting knives <> axes and hatchets <> handcuffs.

WHAT ABOUT HAIR-DRYERS AND LAUNDRY?

For the benefit of our guests, all Royal Caribbean ships provide hair-dryers. For a very sensible fee, we'll do your laundry and dry cleaning in just one day. We do not provide irons in staterooms, as they constitute a fire hazard. There are no self-laundry facilities aboard.

TIPPING GUIDELINES

To thank those who have served you well, we suggest the following guidelines:

	Per guest / per day
Dining room waiter:	\$3.50
Stateroom attendant:	\$3.50
Assistant waiter:	\$2.00
Headwaiter:	\$0.75

Gratuities for other service personnel are at your discretion.

**If sailing in a Suite, please use this as your guide for stateroom attendant: \$5.75 a day per guest.*

Please note: All gratuities can be added to your SeaPass account onboard for your convenience. A 15% gratuity will be automatically added to your bar bill or wine check when you are served.

Travel Documents and Identification



Before leaving home, please take a few minutes to familiarize yourself with the required travel documents you will be asked to provide prior to boarding the ship. **Caution:** The requirements described below are required by government regulations and policies. They are subject to change without notice.

It is the sole responsibility of the guest to identify and obtain all required travel documents and have them available when necessary. These appropriate valid travel documents such as passports, visas, inoculation certificate and family legal documents are required for boarding and re-entry into the United States and other countries.

Guests who do not possess the proper documentation may be prevented from boarding their flight or ship or from entering a country and may be subject to fines. **No refunds will be given to individuals who fail to bring proper documentation.**

Consecutive Sailings

Guests on consecutive sailings must ensure they have the proper travel documents for their cruise vacation.

Domestic Travel

Western Hemisphere Travel Initiative (WHTI)

The Western Hemisphere Travel Initiative (WHTI) when fully implemented on June 1, 2009 will require all travelers to and from Canada, Mexico, the Caribbean and Bermuda to present a valid passport or other approved document that establishes the bearer's identity and citizenship in order to enter or reenter the United States.

Passport Requirements

A valid passport is a requirement for air travel to / from Canada, Mexico the Caribbean and Bermuda.

Effective June 1, 2009 only a valid passport (unless otherwise noted below) or other WHTI compliant document will be accepted for entry or re-entry into the United States. For a list of all approved documents visit: http://travel.state.gov/travel/cbpmc/cbpmc_2223.html#compliant_document

U.S. citizens on closed-loop cruises (cruises that begin and end at the same port in the U.S.) will be able to enter or depart the country with proof of citizenship, such as a birth certificate and laminated government issued picture ID, denoting photo, name and date of birth. A U.S. citizen under the age of 16 will be able to present either an original or a copy of his or her birth certificate, a Consular Report of Birth Abroad issues by DOS, or Certificate of Naturalization issued by U.S. Citizenship and Immigration Services.

Alien Registration Card (Green Card)

U.S. lawful permanent residents will continue to be able to use their Alien Registration Card issued by the Department of Homeland Security or other valid evidence of permanent residence status to apply for entry to United States.

Card renewal is an important matter. ARC holders (United States permanent residents) with expired cards may be considered "out of status" and may be denied entry / reentry into the United States. If your ARC was issued over 10 years ago, you should check the expiration date printed on the front of the card. If your card is expired, or it is about to expire, you should renew your card before you sail.

If you are holding an old edition ARC WITHOUT an expiration date, you will not be detained from entering the United States but U.S. Customs and Border Protection highly suggests that you apply for a new card before you sail.

For additional information, visit:

http://www.usimmigrationsupport.org/greencard_renewal.html

Sea Travel Only (before June 1, 2009)

For domestic travel which includes: the Bahamas, Bermuda, Canada, the Caribbean and Mexico, a Passport (valid or expired), valid U.S. Passport Card or State or Provincial Enhanced Drivers License is highly recommended.

In the absence of a Passport, U.S. Passport Card or State or Provincial Enhanced Drivers License (when available this secure drivers license will denote identity and citizenship) or any other Department of Home Land Security approved Identification / Citizenship document(s), a birth certificate (original or certified copy), plus a laminated picture ID card including photo, name and date of birth issued by a federal, state, or local government agency is required.

U.S. and Canadian citizen children under 16 years of age will be expected to present a birth certificate issued by a federal, state, provincial, county or municipal authority.

Note:

Baptismal paper and hospital certificates of birth are not acceptable.

A voter registration card or Social Security Card are not considered to be proof of citizenship.

For U.S. Naturalized citizens, in the absence of a passport, Naturalization papers (either original or notarized copy) plus a laminated picture ID card issued by a federal, state, or local government agency is required.

International Travel

A valid passport is required; visas are required where they apply. This includes Europe, Asia, Central and South America.

Our Recommendation

Royal Caribbean International strongly recommends that all guests travel with a valid passport during their cruise. This greatly assists guests who may need to fly out of the United States to meet their ship at the next available port should they miss their scheduled embarkation in a U.S. port; guests entering the U.S. at the end of their cruise; and guests needing to fly to the U.S. before their cruise ends, because of medical, family, personal or business emergencies, missing a ship's departure from a port of call, involuntary disembarkation from a ship due to misconduct, or other reasons.

Guests who need to fly to the United States before their cruise ends will likely experience significant delays and complications related to booking airline tickets and entering the United States if they do not have a valid U.S. passport with them.

For additional passport information, visit www.travel.state.gov/ or if you prefer, contact CIBT - PASSPORT AND VISA SERVICE at www.cibt.com/rci for applications and assistance.

Non-U.S. Citizens

You will need a valid passport and, in some cases, a visa. If you live in the U.S., you will also need the original copy of your Alien Registration

Royal Caribbean International

Card (ARC or "Green Card") and any other documentation the countries on your itinerary require due to your alien status.

Canadian Landed Immigrants

All Canadian Landed Immigrants (inclusive of those who are citizens of the British Commonwealth countries) who reside in Canada must have valid passports and US visas. Also required is the original copy of your Permanent Resident Card (PR Card) formally the IMM 1000 or with respect to any country on the itinerary any other travel documentation required because of alien status.

Visas

Please contact the Embassy (Consular Services) of each country on your sailing itinerary or the visa service of your choice for specific visa requirements, information, forms and fees for your nationality.

Inoculation / Health

As detailed in our brochure, all guests must ensure they are medically fit for travel. As such, we remind you to check with your physician at least 4 to 6 weeks before sailing to make sure you are up to date with any required immunizations or vaccines you may need (including but not limited to certification of yellow fever vaccination) to ensure you will be permitted to visit each of the exciting destinations and tours on your itinerary.

For further information, you may contact the Centers for Disease Control & Prevention's Traveler's Health website at www.cdc.gov/travel/ or toll-free at 1.800.232.4636.

Family Legal Documents

Should the last names of the parent and minor child traveling with them differ, the parent is required to present the child's valid passport and visa (if required) and the child's birth certificate (original, a notarized copy or a certified copy). The name of the parent(s) and the child must be linked through legal documentation.

Adults who are not the parent or Legal Guardian of any minor child traveling with them are required to present the child's valid passport and visa (if required) or the child's birth certificate (original, a notarized copy or a certified copy) and an original notarized letter signed by at least one of the child's parents. The notarized letter from the child's parent must authorize the traveling adult to take the child on the specific cruise and must authorize the traveling adult to supervise the child and permit any medical treatment that must be administered to the child. If a non-parent adult is a Legal Guardian, the adult must present a certified certificate of Guardianship with respect to the child.

Stay Connected While At Sea

Stay connected to friends and family from all over the world with Royal Caribbean International's fleetwide roaming network, royal caribbean online^(SM) and Wi-Fi service.

Mobile Phone Service

Royal Caribbean International has an advanced roaming network onboard all ships allowing you to make and receive calls, voice mail, text messages and GPRS data using your own mobile phone and telephone number.

Rates for usage of your mobile phone are determined by your home carrier. You will be billed by your home carrier for your international roaming usage on your regular mobile phone bill. For more information, please contact your home carrier customer service.

royal caribbean online^(SM)

royal caribbean online^(SM) provides at a nominal charge easy to use internet access for you to send and receive e-mail, surf the net, send e-cards, and check stocks 24 hours a day through either our onboard computer workstations or with your personal laptop through our fleetwide Wi-Fi Service.

Wi-Fi Service

Our Wi-Fi service provides easy to use internet access for you to surf the net and send or receive e-mail 24 hours a day through your own Internet Service Provider such as AOL, Hotmail, Yahoo or any Web based Internet Service Provider. The service is available at a nominal charge and in select areas of the ship.

Stateroom Internet Service

Internet access may be available in your stateroom using your own laptop. For further information, please contact our Guest Relations Desk once you are onboard.

*Please note, internet access is not available on all ships,

Don't forget to bring your laptop, mobile phone and chargers and stay connected while at sea!

Other Services

Explorations! Information

Shore Excursions may be purchased online.



We urge you to experience our pre-booking Explorations! System by visiting our web site at www.royalcaribbean.com and clicking on the Before You Board button and selecting Shore & Land Excursions.

For your convenience it is now possible to pre-book your shore excursion(s) up to 10 days prior to your sailing date. To book an excursion, you will need your cruise Reservation ID, ship name, and sailing date. Once you have completed your purchase, an immediate recap of the selected tours will be offered. A final e-mail confirmation will also be delivered to your e-mail address once your credit card is approved.

Within 10-days prior of your sailing date, the Internet system is closed and no further shore excursion pre-sales are possible. At this point, any additional shore excursions you may wish to purchase are available only onboard the ship on a first-come first-served basis.

Once onboard, shore excursion booking forms can be found in your stateroom or at the shore excursion desk.

Some of our ships offer an interactive system, which also allows you to book shore excursions from the convenience of your stateroom TV. This system is very user friendly and will book and debit shore excursion(s) through your onboard charge account.

Confirmation of any excursion (s) pre-purchased prior to the production of this ticket booklet is enclosed.

All shore excursion ticket(s) pre-booked or purchased onboard will be delivered to your stateroom.

Special Occasion Gifts

Royal Caribbean offers an extensive array of gift items as a significant way to say Bon Voyage onboard ship to clients, family, friends, (or yourself). See our online Gift Catalog at www.royalcaribbean.com/giftcatalog/home.do



Tuxedo Services

Why miss out on so many elegant evenings by not planning ahead?

Cruiseline Formalwear will deliver formal wear directly to your stateroom. Perfect style, perfect fit...ready to wear. To reserve a tuxedo, call +1.800.722.5443 press option 2 or contact us at www.cruiselineformal.com



Port Directions



PORT: San Juan, Puerto Rico

PIER TERMINAL: Pan American Pier
Isla Grande, Santurce, Puerto Rico

SHIP BOARDING TIME: For your comfort and convenience we recommend you arrive at the pier no earlier than 02:00 p.

AIRPORT: Luis Munoz Marin International Airport
Travel time to pier terminal - approximately 25 minutes

DRIVING:

From Luis Munoz Marin International Airport
Exit the Airport to San Juan taking the middle lane on Baldorioty Ave.
This avenue will take you to New and Old San Juan. Once you are at the end of the avenue you will find a traffic light.

On the right you will see the Condado Lagoon and on your left you will see the Yacht Club. This is a one-way road. Stay in the left lane and follow the signs directing to San Juan or the Convention Centre. Keep to your left and make a U-turn whenever possible. After the turn, remain on the right hand side and continue forward past the Yacht Club, Sizzlers Restaurant and at the corner make a right, continue to the traffic light, make a right hand turn at the next right follow the road to the entrance of the pier.

PIER LONG TERM PARKING: Not Available

SECURITY AT THE PIER: Please expect delays related to security and immigration procedures when arriving at the pier to board the ship. These procedures have been designed for your safety and all attempts will be made to expedite you through the process as quickly as possible.

For any day of travel concerns you may have, please contact our local San Juan airport office at +1.787.253.1225 or pier office at +1.787.977.0075 or call us at +1.800.256.6649 or +1.305.539.4107.

Ship Information

Getting Settled

HOW DO I PAY FOR ONBOARD PURCHASES?

Royal Caribbean offers SeaPass,SM a convenient way for you to pay for all of your onboard purchases and shore excursions. To open up a SeaPassSM account, just present your Visa, MasterCard, American Express, Carte Blanche, Optima, Diners Club International, JCB or Discover Card, and we'll take care of everything. On the final morning of your cruise vacation, an itemized statement of your account will be delivered to your stateroom. We accept cash in the casino, for gratuities and for foreign exchange on applicable itineraries.

WHAT ABOUT CASH, CHECKS AND FOREIGN CURRENCY?

The Guest Relations Desk or casino can cash a personal check for up to \$200 – or for \$250, if you are an American Express cardholder. Personal checks are not accepted for purchases aboard the ship, U.S. dollars and traveler's checks are accepted in most ports. The Guest Relations Desk will cash traveler's checks, large U.S. bills, Canadian dollars and pounds sterling on applicable itineraries and currencies. (In Europe, all ports offer exchange services.)

LANGUAGE

As a consideration to our guests who speak French, German, Italian, Portuguese and Spanish, we've made every effort to provide onboard information in these languages on all of our sailing itineraries. Our international language channel shows continuous informational videos and all our dining room menus are available in these languages. Additionally, for those sailing on any of our Asian itineraries, we provide information in Chinese, Japanese and Korean as well. You should also know that an International Ambassador is also available onboard to assist you. The hours and location of our International Ambassador can be found in the Cruise Compass, our onboard newspaper and is also posted at the Guest Relations Desk.

CAN I CALL HOME FROM THE SHIP?

You can make ship-to-shore calls from your stateroom, 24 hours a day. The cost is \$7.95 per minute and will be automatically charged to your SeaPass account. Now you can use your cell phone to make and receive calls or text messages! Check out the Cellular Service brochure at the Guest Relations Desk onboard.

WILL MY FAMILY BE ABLE TO CONTACT THE SHIP?

Your friends and family can contact the ship by dialing (888) 724-SHIP (7447). They can call (732) 335-3285 for access from outside the U.S. The cost is \$7.95 per minute and can be charged to their American Express, MasterCard or Discover. (From outside the U.S., additional long distance charges will apply.)

CODE OF CONDUCT

For the safety and comfort of our guests, Royal Caribbean has developed a Guest Conduct Policy for both adults and children. If Royal Caribbean determines that certain guests are in violation of these guidelines, we may be forced to ask the offending party to leave the ship at the next available port of call. Please make sure to familiarize yourself with these guidelines which can be found on our website: www.royalcaribbean.com under the Customer Support Section as well as in your stateroom in the Guest Services Directory.

SMOKING POLICY

For the comfort and enjoyment of our guests, our ships are primarily designated as non-smoking. However, we recognize that some of our guests smoke, therefore, to provide an onboard environment that also satisfies smokers, we have designated smoking areas in many of our

lounges and on open air decks, starboard side. Smoking is not permitted inside any guest stateroom, however guests with balconies may smoke on their balcony. To protect the smoke-free nature of all staterooms, the cruise line will post a \$250 cleaning fee to the accounts of any guests who smoke or allow smoking in their non-smoking staterooms. This charge shall not apply to sailings in Asia, Brazil or those that originate out of the Dominican Republic although violators of our smoking policy on those cruises may be subject to other actions by the cruise line as outlined in our Guest Conduct Policy.

ALCOHOLIC BEVERAG POLICY

Guests are not allowed to bring alcoholic beverage onboard for consumption or any other use. Alcoholic beverages that are purchased in ports of call or from onboard shops will be stored by the ship and delivered to guest staterooms on the last day of the sailing. Security may inspect containers (water bottles, soda bottles, mouthwash, luggage etc.) and will dispose of containers holding alcohol. Royal Caribbean's Guest Conduct Policy may be reinforced up to and including disembarkation, if the guest violates any alcohol policy. Guests under the age of 21 will not have alcohol returned to them.

Guests who violate any alcohol policies (*overconsuming, providing alcohol to people under age 21, demonstrating irresponsible behavior, or attempting to conceal alcoholic items at security and or luggage checkpoints or any other time*), **may be disembarked or not allowed to board, at their own expense, in accordance with Guest Conduct Policies.**

Royal Caribbean reserves the right to revoke or otherwise restrict drinking privileges of any guest, regardless of age. The minimum drinking age for all alcoholic beverages on Royal Caribbean International ships is 21.

- However, on cruises departing from European and South America countries where the legal drinking age is typically lower than 21, a **parent sailing with** his or her son(s) and/or daughter(s) who are between the ages of 18 to 20 may sign a waiver allowing the 18 to 20 year-old to consume alcoholic beverages.
- The 18 to 20 year-old must agree to comply with Royal Caribbean's policies, including among other things, agreeing not to provide alcoholic beverages to any other person, regardless of age. Restrictions apply, and this policy is subject to change without notice.

Royal Caribbean® - Visa® Credit Card

Carry the no-annual fee Royal Caribbean Visa credit card, and earn Royal PointsSM that you can use toward onboard credits, stateroom upgrades, and even free Royal Caribbean International cruises. Every purchase you make brings you closer to your next cruise vacation.**

* Earn 5,000 Bonus Royal PointsSM after making your first qualifying transaction

* Earn 1 Royal PointSM for every purchase dollar you spend

* Earn double Royal PointsSM for every purchase dollar you spend with Royal Caribbean

* Low Introductory Annual Percentage Rate (APR)[†]

Call toll-free and receive an INSTANT DECISION (800) 438-6262 on your application (TTY users, see below) or apply online at royalcaribbean.com (Please use priority code FACEXK when calling).**

DON'T FORGET, you could be earning DOUBLE Points when you use the card on your upcoming cruise.

+ For information about the rates, fees, other costs, features, and benefits associated with the use of the Royal Caribbean Visa® card, or to apply, contact FIA Card Services, N. A., the issuer and administrator of this credit card program at (800) 438-6262 or visit online. TTY users, please call (800) 833-6262. Cardholder must be at least 18 years of age and a citizen of the United States or at least 21 years of age and resident of the Commonwealth of Puerto Rico FIA Card Services is solely responsible for all cardholder credit matters. Visa is a registered trademark of, Visa International Service Association and is used by the issuer pursuant to license from Visa U.S.A. Inc.

++ To receive Bonus Royal PointsSM (in addition to basic points, if any), make any purchase, balance transfer or cash advance transaction with your new Royal Caribbean credit card account. Transaction must occur no later than the Closing Date of the second complete billing cycle ending after the account is opened. Bonus Points from this one-time offer will be applied to your account 6-8 weeks after you qualify. Bonus Points count towards yearly earnings limit. See Program highlights above for more information. While any valid transaction is eligible for the limited-time Bonus Royal PointsSM offer, basic Royal PointsSM earnings are based on new net retail purchase transactions. Balance transfers, cash advances, including purchases of money orders or other cash equivalents (including purchases of casino gaming chips), fees, finance charges, fraudulent or unauthorized transactions do not earn regular points. There are limits on the number of Royal PointsSM that can be earned. Other terms apply. Complete Program Rules accompany new account materials. This reward program is offered by Royal Caribbean Cruises Ltd., and its terms are subject to change.

Upon approval, please allow 3-4 weeks for receipt of the card. To receive double points for Royal Caribbean products and services purchased onboard a Royal Caribbean ship, the Royal Caribbean Visa credit card must be presented at the time of purchase (or the point of sale). **If you need your card immediately, please request your credit card (s) to be rushed.

Cruise/CruiseTour Ticket Contract

IMPORTANT NOTICE TO GUESTS.

YOUR CRUISE/CRUISETOUR TICKET CONTRACT CONTAINS IMPORTANT LIMITATIONS ON THE RIGHTS OF PASSENGERS. IT IS IMPORTANT THAT YOU CAREFULLY READ ALL TERMS OF THIS CONTRACT, PAYING PARTICULAR ATTENTION TO SECTION 3 AND SECTIONS 9 THROUGH 11, WHICH LIMIT OUR LIABILITY AND YOUR RIGHT TO SUE, AND RETAIN IT FOR FUTURE REFERENCE.

THIS AGREEMENT REQUIRES THE USE OF ARBITRATION FOR CERTAIN DISPUTES AND WAIVES ANY RIGHT TO TRIAL BY JURY TO RESOLVE THOSE DISPUTES. PLEASE READ SECTION 10 BELOW.

1. INTRODUCTION:

This Cruise/CruiseTour Ticket Contract (the "Ticket Contract") describes the terms and conditions that will apply to the relationship between the Passenger (as defined in Section 2.f below) and the Carrier (as defined in Section 2.b below of the Vessel with respect to the Cruise or CruiseTour covered by this Agreement. Except as otherwise expressly provided herein, this Agreement supersedes any other written or oral representations or agreements relating to the subject matter of this Agreement or the Cruise or the CruiseTour.

Purchase or use of this Ticket Contract, whether or not signed by the Passenger, shall constitute the agreement by Passenger, on behalf of himself and all other persons traveling under this Ticket Contract (including any accompanying minors or other persons for whom the Ticket Contract was purchased), to be bound by the terms and conditions of this Ticket Contract. This Ticket Contract cannot be modified except in a writing signed by a corporate officer of Operator. In addition, Guest acknowledges the availability of and Guest agrees to abide by the terms and conditions, including but not limited to certain payment terms such as minimum deposit requirements and payment due dates, which appear in the applicable Carrier brochure or online at www.royalcaribbean.com. In the event of any conflict between such other brochure or website materials and this Ticket Contract, the terms of this Ticket Contract shall prevail.

2. DEFINITIONS:

- a. "Agreement" or "Contract" means the terms and conditions set forth in this Ticket Contract together with the Cruise or CruiseTour Fare due for Your Cruise or CruiseTour. Together, the items described in the preceding sentence shall constitute an agreement between Passenger and Operator for the Cruise or CruiseTour.
 - b. "Carrier" shall include: (i) the Vessel, or any substituted ship; (ii) the Vessel's Operator; and (iii) with respect to the RCT Land Tour portion of any CruiseTour, Royal Celebrity Tours Inc. ("RCT") together with the owners, managers, charterers, affiliates, successors and assigns of the entities identified in subsections (i), (ii) and (iii) of this sentence. Carrier also shall include the officers, directors, employees, agents, crew or pilots of the entities identified in the preceding sentence. The exclusions or limitations of liability of Carrier set forth in the provisions of this Ticket Contract, as well as all rights, defenses or immunities set forth herein, shall also apply to and be for the benefit of agents, independent contractors, concessionaires and suppliers of Carrier, as well as owners and operators of all shoreside properties at which the Vessel or the Transport may call, as well as owners, designers, installers, suppliers and manufacturers of the Vessel or Transport, or any component parts of either, together with the employees and servants of each of the foregoing, and/or any launches, craft or facilities of any kind belonging to or provided by any of the parties identified in this paragraph.
 - c. "Cruise or CruiseTour Fare" includes the amount due for the Cruise or Cruise Tour, whether such amounts are owing and/or have been paid by the Passenger, but does not include amounts due for other products or services such as air transportation, photographs, gratuities, telephone calls, or medical services which can be purchased separately, nor does it include government or quasi-governmental taxes and fees, whether assessed on a per passenger, per vessel, per berth or per ton basis, nor any fuel surcharges, security surcharges or similar assessments made by airlines, trains, buses, hotels or other third parties which are subject to change and are due and payable by Passenger upon request. For CruiseTours that include air travel, airfare is included in the CruiseTour Fare.
- Carrier reserves the right to impose a supplemental charge relating to unanticipated occurrences including, but not limited to, increases in the price of fuel. Any such supplement charges may apply, at Carrier's sole discretion, to both existing and new bookings (regardless of whether such bookings have been paid in full). Such supplements are not included in the Cruise or CruiseTour Fare.
- d. "CruiseTour" shall mean the combined vacation package officially published and offered by Carrier, which includes the applicable cruise and associated RCT Land Tour.
 - e. "Operator" means the entity identified in Section 18 below.
 - f. "Passenger" or "Guest" or "Your" means all persons traveling under this Ticket Contract and persons in their care, together with their respective heirs and representatives. "Passenger" shall include the plural and the use of the masculine shall include the feminine.
 - g. "RCT Land Tour" shall mean the land tour component of a CruiseTour to be provided either prior to the initial embarkation on the cruise or after the final debarkation from the cruise.
 - h. "Transport" means the railcars, buses and other modes of transportation or accommodation provided by RCT in connection with a RCT Land Tour.
 - i. "Vessel" means the ship owned or chartered or operated by Operator on which Passenger may be traveling or against which Passenger may assert a claim, as well as any substituted ship used in the performance of this Ticket Contract.

3. BAGGAGE, PROPERTY AND LIMITATIONS OF LIABILITY:

a. **Baggage Limits and Prohibited Items.** Each adult Passenger is permitted to carry onboard the Vessel or check-in only the wearing apparel and personal effects reasonably necessary for the cruise, including suitcases, trunks, valises, satchels, bags, hangers containing clothing, toiletries and similar items. In no event shall any Passenger bring on board the Vessel or check-in, or in connection with the RCT Land Tour, any illegal controlled substances, fireworks, live animals (except under the terms of Section 12.d below), weapons, firearms, explosives or other hazardous materials, or any

other items prohibited by applicable law or Carrier policy. Carrier reserves the right to refuse to permit any Passenger to take on board the Vessel or on any mode of Transport any item Carrier deems inappropriate.

b. Liability for Loss of or Damage to Baggage. Unless negligent, Carrier is neither responsible nor liable for any loss of or damage to Passenger's property, whether contained in luggage or otherwise. Liability for loss of or damage to Passenger's property in connection with any air or ground transportation shall be the sole responsibility of the provider of the service and in accordance with applicable limitations.

c. Limitation of Liability for Lost or Damaged Property. Notwithstanding any other provision of law or this Agreement, Carrier's liability for loss or damage to property during the RCT Land Tour portion of a CruiseTour is limited to \$300.00 per Passenger. Notwithstanding any other provision of law or this Agreement, Carrier's liability for loss or damage to property for the cruise (or for the cruise only portion of a CruiseTour) is limited to \$300.00 per Passenger, unless Passenger declares the true value of such property in writing and pays Carrier within 10 days of final payment for the cruise, a fee of five percent (5%) of the amount that such value exceeds \$300.00. In such event, Carrier's liability shall be limited to its true declared value, but not exceeding \$5,000.

d. Limited Carriage. Carrier does not undertake to carry as baggage any tools of trade, household goods, fragile or valuable items, precious metals, jewelry, documents, negotiable instruments or other valuables, including but not limited to those specified in Title 46 of the United States Code, Appendix Section 181. Each Passenger warrants that no such item will be presented to Carrier within any receptacle or container as baggage, and hereby releases Carrier from any liability whatsoever for loss of or damage to such items when presented to Carrier in breach of this warranty. In no event shall Carrier be liable for normal wear or tear of luggage or property, or loss of or damage to jewelry, cash, negotiable paper, photographic/electronic, medical or recreational equipment, dental hardware, eyewear, medications or other valuables unless they are deposited with Carrier on the Vessel for safekeeping against receipt (RCT does not accept valuables for deposit). Carrier's liability, if any, for loss of or damage to valuables so deposited shall not exceed the amounts indicated in Section 3.c above

4. MEDICAL CARE AND OTHER PERSONAL SERVICES:

a. Availability of Medical Care. Due to the nature of travel by sea and the ports visited, the availability of medical care onboard the Vessel and in ports of call may be limited or delayed and medical evacuation may not be possible from the Vessel while at sea or from every location to which the Vessel sails.

b. Relationship with Service Providers. To the extent Passengers retain the services of medical personnel or independent contractors on or off the Vessel, Passengers do so at their sole risk. Any medical personnel attending to a Passenger on or off the Vessel, if arranged by Carrier, are provided solely for the convenience of the Passenger, work directly for the Passenger, and shall not be deemed to be acting under the control or supervision of the Carrier, as Carrier is not a medical provider. Likewise, any onboard concessions (including but not limited to the gift shops, spas, beauty salon, art program, photography, formalwear concessions) are either operated by or are independent contractors on board the Vessel, on Transport or elsewhere and are provided solely for the convenience of Passenger. Even though the Carrier shall be entitled to charge a fee and earn a profit for arranging such services, all such persons or entities shall be deemed independent contractors and not acting as agents or representatives of Carrier. Carrier assumes no liability whatsoever for any treatment, failure to treat, diagnosis, misdiagnosis, actual or alleged malpractice, advice, examination or other services provided by such persons or entities. Guest acknowledges that the Vessel's hair dresser, manicurist, art auctioneer, gift shop personnel, spa personnel, wedding planners and other providers of merchandise and personal services are employees of independent contractors and that Carrier is not responsible for their actions.

c. Payment for Medical or Personal Care Services. Passenger shall pay for all medical care or other personal services requested or required, whether onboard or ashore, including the cost of any emergency medical care or transportation incurred by Carrier. If Passenger is unable to pay and the Carrier pays for such expenses, then Passenger shall reimburse Carrier for those expenses.

5. SHORE EXCURSIONS, TOURS, FACILITIES OR OTHER TRANSPORTATION:

All arrangements made for or by Passenger for transportation (other than on the Vessel or on any Transport owned or operated by RCT in connection with a RCT Land Tour) before, during or after the Cruise or CruiseTour of any kind whatsoever, as well as air arrangements, shore excursions, tours, hotels, restaurants, attractions and other similar activities or services, including all related conveyances, products or facilities, are made solely for Passenger's convenience and are at Passenger's risk. The providers, owners and operators of such services, conveyances, products and facilities are independent contractors and are not acting as agents or representatives of Carrier. Even though Carrier may collect a fee for, or otherwise profit from, making such arrangements and offers for sale shore excursions, tours, hotels, restaurants, attractions, elements of the RCT Land Tour packages that are provided by independent contractors and other similar activities or services taking place off the Vessel for a profit, it does not undertake to supervise or control such independent contractors or their employees, nor maintain their conveyances or facilities, and makes no representation, whether express or implied, regarding their suitability or safety. In no event shall Carrier be liable for any loss, delay, disappointment, damage, injury, death or other harm whatsoever to Passenger which occurs on or off the Vessel or the Transport as a result of any acts, omissions or negligence of any independent contractors.

6. CANCELLATION, DEVIATION OR SUBSTITUTION BY CARRIER:

Carrier may for any reason at any time and without prior notice, cancel, advance, postpone or deviate from any scheduled sailing, port of call, destination, lodging or any activity on or off the Vessel, or substitute another vessel or port of call, destination, lodging or activity. Carrier shall not be liable for any claim whatsoever by Passenger, including but not limited to loss, compensation or refund, by reason of such cancellation, advancement, postponement, substitution or deviation.

In connection with a CruiseTour, Carrier has the same right to cancel, advance, postpone or deviate from any scheduled activity, departure or destination, or substitute another railcar, bus, destination or lodging or other component of the CruiseTour. Carrier shall not be liable for any claim by Passenger whatsoever, including but not limited to loss, compensation or refund, by reason of such cancellation, advancement, postponement, substitution or deviation.

By way of example, and not limitation, Carrier may, without liability, deviate from any scheduled sailing and may otherwise land Passenger and her property at any port if Carrier believes that the voyage or any Passenger or property may be hindered or adversely affected as a result of hostilities, blockages, prevailing weather conditions, labor conflicts, strikes onboard or ashore, breakdown of Vessel, congestion, docking difficulties, medical or life saving emergencies or any other cause whatsoever.

Carrier shall have the right to comply with any orders, recommendations, or directions whatsoever given by any governmental entity or by persons purporting to act with such authority and such compliance shall not be deemed a breach of this Agreement entitling the Passenger to assert any claim for liability, compensation or refund.

7. CANCELLATION BY PASSENGER; EARLY DISEMBARKATION:

Refunds of the Cruise or CruiseTour Fare (including any applicable supplement charges) for cancellations by Passenger made prior to sailing or the first day of the CruiseTour (whichever occurs first) shall be made in accordance with the following cancellation policy:

Days Prior to Departure Date: For 1 to 5 night cruises	Days Prior to Departure Date: For 6 to 8 night cruises	Days Prior to Departure Date: For 9 night or longer cruises	Cancellation Charge
60 days or more*	70 days or more*	70 days or more*	No charge
59 to 30 days**	69 to 30 days**	69 to 30 days**	Deposit amount
29 to 8 days	29 to 8 days	29 to 15 days	50% of total price
7 days or less	7 days or less	14 days or less	No refund

* For Holiday Sailings, written notification must be received at least 90 days prior to the departure date. ** 89 to 30 days for Holiday Sailings.

The table above also applies to Holiday Sailings except as noted above. Cancellation notices are effective when received by the Operator. For Passengers who have booked a CruiseTour and desire to cancel their tour while retaining the cruise, refunds of the CruiseTour Fare (including any applicable supplement charges) shall be made in accordance with the following cancellation policy:

Days Prior to Departure Date: For Cruisetour to Cruise-Only Conversions	Cancellation Charge
70 days or more*	No charge
69 to 30 days**	Deposit amount
29 to 15 days	50% of total price
14 days or less	No refund

The cancellation charge policies set forth above vary for single occupancy or for the third, fourth or higher occupants in a stateroom or for groups. Consult your travel agency or call Royal Caribbean for further details.

Cancellation by the Passenger after the cruise or CruiseTour has begun, or early disembarkation of the Passenger for any reason, including pursuant to any provision of this Ticket Contract, shall be without refund, compensation, or liability on the part of the Carrier whatsoever.

If Carrier received payment via credit card, the refund will be made to that credit card. If Carrier received payment from your travel agent, the refund will be provided back to that travel agent.

Passenger acknowledges that for certain voyages, such as a round-trip voyage commencing in a United States port, the Passenger must complete the entire voyage and that failure to do so may result in a fine or other penalty being assessed by one or more governmental agencies. Passenger hereby agrees to pay any such fine or penalty imposed because Passenger failed to complete the entire voyage and to reimburse Carrier in the event it pays such fine or penalty.

8. PASSENGER'S OBLIGATION TO COMPLY WITH AGREEMENT, APPLICABLE LAWS, AND RULES OF CARRIER; QUARANTINE; INDEMNIFICATION:

a. Compliance Obligation Generally. Passenger shall at all times comply with the provisions of this Agreement, all applicable laws, and rules, policies and regulations of the Carrier, the Vessel and the Transport (as the same may be changed from time to time with or without notice). Passenger agrees not to enter any areas of the vessel designated for crew only, including crew quarters, under any circumstances whatsoever. Passenger further agrees that Carrier may prohibit or restrict Passenger from bringing any alcoholic beverages for consumption onboard the Vessel and agrees to comply with any Carrier policy covering such matters. Nothing in this Agreement shall grant to Passenger any right to sell products to or provide services to other guests onboard the Cruise or CruiseTour and Passenger shall be prohibited from doing so.

b. Passengers are solely responsible to maintain in their possession all passports, visas and other travel documents required for embarkation, travel and disembarkation at all ports of call. Passengers assume full responsibility to determine through their travel agent or the appropriate government authority the necessary documents. Passenger agrees to provide to Carrier (at Carrier's reasonable request) any travel documents. Carrier shall return such travel documents to Passenger by no later than the end of the cruise.

- c. Passenger understands and agrees that Carrier has a zero tolerance policy for illegal activity and shall report such activity to the appropriate authorities.
- d. Each adult Passenger undertakes and agrees to supervise at all times any accompanying minors to ensure compliance with the provisions of this Section 8.
- e. Carrier may also change accommodations, alter or cancel any activities of, deny service of alcohol to, confine to a stateroom or quarantine, search the stateroom, property or baggage of any Passenger, change a Passenger's RCT Land Tour, disembark or refuse to embark the Passenger and/or any Passenger responsible for any minor Passenger, or restrain any Passenger at any time, without liability, at the risk and expense of the Passenger, when in the sole opinion of Carrier or Captain the Passenger's conduct or presence, or that of any minor for whom the Passenger is responsible, is believed to present a possible danger, security risk or be detrimental to himself or the health, welfare, comfort or enjoyment of others, or is in violation of any provision of this Agreement.
- f. Passenger, or if a minor, his parent or guardian, shall be liable for and indemnify Carrier, the Vessel and the Transport from any civil liability, fines, penalties, costs or expenses incurred by or imposed on the Vessel, the Transport or Carrier arising from or related to Passenger's conduct or failure to comply with any provisions of this Section 8, including but not limited to: (i) any purchases by or credit extended to the Passenger; (ii) requirements relating to immigration, customs or excise; or (iii) any personal injury, death or damage to persons or property caused directly or indirectly, in whole or in part, by any willful or negligent act or omission on the part of the Passenger.
- g. Carrier shall not be required to refund any portion of the Cruise or Cruise Tour Fare paid by any Passenger who fails for any reason to be onboard the Vessel or Transport by the embarkation cut-off time applicable to the specific cruise or cruisetour or the boarding cut-off time applicable at any port of call or destination or point of departure as the case may be, and shall not be responsible for lodging, meals, transportation or other expenses incurred by Passenger as a result thereof. Embarkation cut-off times for cruises are available at www.royalcaribbean.com. Boarding cut-off times for any port of call or destination or point of departure are as announced on the applicable Cruise or Cruise Tour. Carrier shall have no obligation to any Passenger to deviate from any scheduled sailing or port of call or destination.
- h. Carrier may refuse to transport any Passenger, and may remove any Passenger from the Vessel or Transport at any time, for any of the following reasons: (i) whenever such action is necessary to comply with any government regulations, directives or instructions; (ii) when a Passenger refuses to permit search of his person or property for explosives, weapons, dangerous materials or other stolen, illegal or prohibited items; (iii) when a Passenger refuses upon request to produce positive identification; or (iv) for failure to comply with Carrier's rules and procedures, including, for example, Carrier's Guest Conduct Policy or Carrier's policies against fraternization with crew; or (v) Guest's passage is denied by Carrier pursuant to its Refusal to Transport policy. Carrier's Guest Conduct Policy and Refusal to Transport policy are available online at www.royalcaribbean.com/content/Guest_Conduct_Policy.pdf and at www.royalcaribbean.com/content/pdf/Refusal_To_Transport.pdf
- i. In the interests of safety and security, Passengers and their baggage are subject to inspection or monitoring electronically with or without the Passenger's consent or knowledge.
- j. If Carrier exercises its rights under this Section 8, Passenger shall have no claim against Carrier whatsoever and Carrier shall have no liability for refund, compensation loss or damages of Passenger, including but not limited to any expenses incurred by Passenger for accommodations or repatriation.

9. FORUM SELECTION CLAUSE FOR ALL LAWSUITS; CLASS ACTION WAIVER:

- a. EXCEPT AS PROVIDED IN SECTION 10 (b) WITH REGARD TO CLAIMS SUBJECT TO BINDING ARBITRATION, IT IS AGREED BY AND BETWEEN PASSENGER AND CARRIER THAT ALL DISPUTES AND MATTERS WHATSOEVER ARISING UNDER, IN CONNECTION WITH OR INCIDENT TO THIS AGREEMENT, PASSENGER'S CRUISE, CRUISE TOUR, RCT LAND TOUR OR TRANSPORT, SHALL BE LITIGATED, IF AT ALL, IN AND BEFORE THE UNITED STATES DISTRICT COURT FOR THE SOUTHERN DISTRICT OF FLORIDA LOCATED IN MIAMI-DADE COUNTY, FLORIDA, U.S.A., (OR AS TO THOSE LAWSUITS TO WHICH THE FEDERAL COURTS OF THE UNITED STATES LACK SUBJECT MATTER JURISDICTION, BEFORE A COURT LOCATED IN MIAMI-DADE COUNTY, FLORIDA, U.S.A.) TO THE EXCLUSION OF THE COURTS OF ANY OTHER STATE, TERRITORY OR COUNTRY. PASSENGER HEREBY CONSENTS TO JURISDICTION AND WAIVES ANY VENUE OR OTHER OBJECTION THAT HE MAY HAVE TO ANY SUCH ACTION OR PROCEEDING BEING BROUGHT IN THE APPLICABLE COURT LOCATED IN MIAMI-DADE COUNTY, FLORIDA.
- b. CLASS ACTION RELIEF WAIVER. PASSENGER HEREBY AGREES THAT EXCEPT AS PROVIDED IN THE LAST SENTENCE OF THIS PARAGRAPH, PASSENGER MAY BRING CLAIMS AGAINST CARRIER ONLY IN PASSENGER'S INDIVIDUAL CAPACITY. EVEN IF THE APPLICABLE LAW PROVIDES OTHERWISE, PASSENGER AGREES THAT ANY ARBITRATION OR LAWSUIT AGAINST CARRIER, VESSEL OR TRANSPORT WHATSOEVER SHALL BE LITIGATED BY PASSENGER INDIVIDUALLY AND NOT AS A MEMBER OF ANY CLASS OR AS PART OF A CLASS OR REPRESENTATIVE ACTION, AND PASSENGER EXPRESSLY AGREES TO WAIVE ANY LAW ENTITLING PASSENGER TO PARTICIPATE IN A CLASS ACTION. IF YOUR CLAIM IS SUBJECT TO ARBITRATION AS PROVIDED IN SECTION 10 BELOW, THE ARBITRATOR SHALL HAVE NO AUTHORITY TO ARBITRATE CLAIMS ON A CLASS ACTION BASIS. YOU AGREE THAT THIS SECTION SHALL NOT BE SEVERABLE UNDER ANY CIRCUMSTANCES FROM THE ARBITRATION CLAUSE SET FORTH IN SECTION 10.b BELOW, AND IF FOR ANY REASON THIS CLASS ACTION WAIVER IS UNENFORCEABLE AS TO ANY PARTICULAR CLAIM, THEN AND ONLY THEN SUCH CLAIM SHALL NOT BE SUBJECT TO ARBITRATION.

10. NOTICE OF CLAIMS AND COMMENCEMENT OF SUIT OR ARBITRATION; SECURITY:

- a. TIME LIMITS FOR PERSONAL INJURY/ILLNESS/DEATH CLAIMS: NO SUIT SHALL BE MAINTAINABLE AGAINST CARRIER, THE VESSEL OR THE TRANSPORT FOR PERSONAL INJURY, ILLNESS OR DEATH OF ANY PASSENGER UNLESS WRITTEN NOTICE OF THE CLAIM, WITH FULL PARTICULARS, SHALL BE DELIVERED TO CARRIER AT ITS PRINCIPAL OFFICE WITHIN SIX (6) MONTHS FROM THE DATE OF THE INJURY, ILLNESS OR DEATH AND SUIT IS COMMENCED (FILED) WITHIN ONE (1) YEAR FROM THE DATE OF SUCH INJURY, ILLNESS OR DEATH AND PROCESS SERVED WITHIN 120 DAYS AFTER FILING, NOTWITHSTANDING ANY PROVISION OF LAW OF ANY STATE OR COUNTRY TO THE CONTRARY.
- b. ARBITRATION OF ALL OTHER CLAIMS: ANY AND ALL OTHER DISPUTES, CLAIMS, OR CONTROVERSIES WHATSOEVER, EXCEPT FOR PERSONAL INJURY, ILLNESS OR DEATH OF A PASSENGER, BETWEEN PASSENGER AND CARRIER, VESSEL OR TRANSPORT, WHETHER BASED ON CONTRACT, TORT, STATUTORY, CONSTITUTIONAL OR OTHER LEGAL RIGHTS, INCLUDING BUT NOT LIMITED TO ALLEGED VIOLATION OF CIVIL RIGHTS, DISCRIMINATION, CONSUMER OR PRIVACY LAWS, OR FOR ANY LOSSES, DAMAGES OR EXPENSES, RELATING TO OR IN ANY WAY ARISING OUT OF OR CONNECTED WITH THIS CONTRACT OR PASSENGER'S CRUISE, NO MATTER HOW DESCRIBED, PLEADED OR STYLED, SHALL BE REFERRED TO AND RESOLVED EXCLUSIVELY BY BINDING ARBITRATION PURSUANT TO THE UNITED NATIONS CONVENTION ON THE RECOGNITION AND

ENFORCEMENT OF FOREIGN ARBITRAL AWARDS (NEW YORK 1958), 21 U.S.T. 2517, 330 U.N.T.S. 3, 1970 U.S.T. LEXIS 115, 9 U.S.C. §§ 202-208 ("THE CONVENTION") AND THE FEDERAL ARBITRATION ACT, 9 U.S.C. §§ 1, ET SEQ., ("FAA") SOLELY IN MIAMI, FLORIDA, U.S.A. TO THE EXCLUSION OF ANY OTHER FORUM. THE ARBITRATION SHALL BE ADMINISTERED BY THE AMERICAN ARBITRATION ASSOCIATION UNDER ITS COMMERCIAL DISPUTE RESOLUTION RULES AND PROCEDURES, WHICH ARE DEEMED TO BE INCORPORATED HEREIN BY REFERENCE. ANY QUESTION ABOUT THE ARBITRATION ADMINISTRATORS MENTIONED ABOVE MAY BE DIRECTED TO THEM AS FOLLOWS: AMERICAN ARBITRATION ASSOCIATION, BANK OF AMERICA TOWER, 100 SOUTHEAST 2ND STREET, STE. 2300, MIAMI, FL 33131 (305) 358-7777. NEITHER PARTY WILL HAVE THE RIGHT TO A JURY TRIAL NOR TO ENGAGE IN PRE-ARBITRATION DISCOVERY EXCEPT AS PROVIDED IN THE APPLICABLE ARBITRATION RULES AND HEREIN, OR OTHERWISE TO LITIGATE THE CLAIM IN ANY COURT. THE ARBITRATOR'S DECISION WILL BE FINAL AND BINDING. OTHER RIGHTS THAT PASSENGER OR CARRIER WOULD HAVE IN COURT ALSO MAY NOT BE AVAILABLE IN ARBITRATION. AN AWARD RENDERED BY AN ARBITRATOR MAY BE ENTERED IN ANY COURT HAVING JURISDICTION UNDER THE CONVENTION OR FAA. PASSENGER AND CARRIER FURTHER AGREE TO PERMIT THE TAKING OF A DEPOSITION UNDER OATH OF THE PASSENGER ASSERTING THE CLAIM, OR FOR WHOSE BENEFIT THE CLAIM IS ASSERTED, IN ANY SUCH ARBITRATION. IN THE EVENT THIS PROVISION IS DEEMED UNENFORCEABLE BY AN ARBITRATOR OR COURT OF COMPETENT JURISDICTION FOR ANY REASON, THEN AND ONLY THEN THE PROVISIONS OF SECTION 9 ABOVE GOVERNING VENUE AND JURISDICTION SHALL EXCLUSIVELY APPLY TO ANY LAWSUIT INVOLVING CLAIMS DESCRIBED IN THIS SECTION 10(b).

c. TIME LIMITS FOR NON-INJURY/ILLNESS OR DEATH CLAIMS: NO PROCEEDING DESCRIBED IN SECTION 10(b) MAY BE BROUGHT AGAINST CARRIER, VESSEL OR TRANSPORT UNLESS WRITTEN NOTICE OF THE CLAIM, WITH FULL PARTICULARS, SHALL BE DELIVERED TO CARRIER AT ITS PRINCIPAL OFFICE WITHIN THIRTY (30) DAYS AFTER TERMINATION OF THE CRUISE OR CRUISETOUR (WHICHEVER IS LATER) TO WHICH THIS TICKET CONTRACT RELATES. IN NO EVENT SHALL ANY SUCH PROCEEDING DESCRIBED IN SECTION 10(b) BE MAINTAINABLE UNLESS SUCH PROCEEDING SHALL BE COMMENCED (FILED) WITHIN SIX (6) MONTHS AFTER THE TERMINATION OF THE CRUISE OR CRUISETOUR (WHICHEVER IS LATER) TO WHICH THIS TICKET CONTRACT RELATES AND VALID NOTICE OR SERVICE OF SUCH PROCEEDING IS EFFECTED WITHIN SIXTY (60) DAYS AFTER FILING, NOTWITHSTANDING ANY PROVISION OF LAW OF ANY STATE OR COUNTRY TO THE CONTRARY.

d. IN THE EVENT OF AN IN REM PROCEEDING AGAINST THE VESSEL, PASSENGER HEREBY IRREVOCABLY AGREES THAT THE POSTING OF A LETTER OF UNDERTAKING FROM ANY OF CARRIER'S INSURERS SHALL CONSTITUTE AN ADEQUATE AND APPROPRIATE FORM OF SECURITY FOR THE IMMEDIATE RELEASE OF THE VESSEL IN LIEU OF ARREST.

11. LIMITATIONS OF LIABILITY:

a. CARRIER SHALL NOT BE LIABLE FOR INJURY, DEATH, ILLNESS, DAMAGE, DELAY OR OTHER LOSS TO PERSON OR PROPERTY, OR ANY OTHER CLAIM BY ANY PASSENGER CAUSED BY ACT OF GOD, WAR, TERRORISM, CIVIL COMMOTION, LABOR TROUBLE, GOVERNMENT INTERFERENCE, PERILS OF THE SEA, FIRE, THEFTS OR ANY OTHER CAUSE BEYOND CARRIER'S REASONABLE CONTROL, OR ANY ACT NOT SHOWN TO BE CAUSED BY CARRIER'S NEGLIGENCE.

b. PASSENGER AGREES TO SOLELY ASSUME THE RISK OF INJURY, DEATH, ILLNESS OR OTHER LOSS, AND CARRIER IS NOT RESPONSIBLE FOR PASSENGER'S USE OF ANY ATHLETIC OR RECREATIONAL EQUIPMENT; OR FOR THE NEGLIGENCE OR WRONGDOING OF ANY INDEPENDENT CONTRACTORS, INCLUDING BUT NOT LIMITED TO PHOTOGRAPHERS, SPA PERSONNEL OR ENTERTAINERS; OR FOR EVENTS TAKING PLACE OFF THE CARRIER'S VESSELS, LAUNCHES OR TRANSPORTS, OR AS PART OF ANY SHORE EXCURSION, TOUR OR ACTIVITY.

c. CARRIER HEREBY DISCLAIMS ALL LIABILITY TO THE PASSENGER FOR DAMAGES FOR EMOTIONAL DISTRESS, MENTAL SUFFERING OR PSYCHOLOGICAL INJURY OF ANY KIND UNDER ANY CIRCUMSTANCES, WHEN SUCH DAMAGES WERE NEITHER THE RESULT OF A PHYSICAL INJURY TO THE PASSENGER, NOR THE RESULT OF PASSENGER HAVING BEEN AT ACTUAL RISK OF PHYSICAL INJURY, NOR WERE INTENTIONALLY INFLICTED BY THE CARRIER. WITHOUT LIMITING THE PRECEDING SENTENCE, IN NO EVENT WILL CARRIER BE LIABLE TO PASSENGER FOR ANY CONSEQUENTIAL, INCIDENTAL, EXEMPLARY OR PUNITIVE DAMAGES.

d. ON CRUISES WHICH NEITHER EMBARK, DISEMBARK NOR CALL AT ANY PORT IN THE UNITED STATES, CARRIER SHALL BE ENTITLED TO ANY AND ALL LIABILITY LIMITATIONS, IMMUNITIES AND RIGHTS APPLICABLE TO IT UNDER THE "ATHENS CONVENTION RELATING TO THE CARRIAGE OF PASSENGERS AND THEIR LUGGAGE BY SEA" OF 1974, AS WELL AS THE "PROTOCOL TO THE ATHENS CONVENTION RELATING TO THE CARRIAGE OF PASSENGERS AND THEIR LUGGAGE BY SEA" OF 1976 ("ATHENS CONVENTION"). THE ATHENS CONVENTION LIMITS THE CARRIER'S LIABILITY FOR DEATH OR PERSONAL INJURY TO A PASSENGER TO NO MORE THAN 46,666 SPECIAL DRAWING RIGHTS AS DEFINED THEREIN (APPROXIMATELY U.S. \$70,000, WHICH AMOUNT FLUCTUATES, DEPENDING ON DAILY EXCHANGE RATE AS PRINTED IN THE WALL STREET JOURNAL). IN ADDITION, AND ON ALL OTHER CRUISES, ALL THE EXEMPTIONS FROM AND LIMITATIONS OF LIABILITY PROVIDED IN OR AUTHORIZED BY THE LAWS OF THE UNITED STATES (INCLUDING TITLE 46, UNITED STATES CODE SECTIONS 30501 THROUGH 30509 AND 30511) WILL APPLY.

12. FITNESS TO TRAVEL; DENIAL OF BOARDING; MINORS:

a. Passenger warrants that he and those traveling with him are fit for travel and that such travel will not endanger themselves or others

b. Minors - Any Guest under the age of 18 shall be considered a minor and must travel with a parent or Legal Guardian or such other person as may be permitted by Carrier's policies. No Guest under the age of 21 will consume any alcoholic beverages while on board the Vessel or Transport except as may be permitted by Carrier's policy. No Guest under the age of twenty-one (21) will be booked in a stateroom unless accompanied by an adult twenty-one (21) years of age or older, except for minors sailing with their parents or guardians in adjacent staterooms, or for under-aged married couples (proof of marriage is required). Carrier reserves the right to request proof of age at any time and Passenger's age on the date of sailing determines his or her status for the entire cruise vacation.

c. Pregnancy and Infants - Any Passenger who will enter the 24th week of pregnancy by the beginning of, or at any time during their cruise or CruiseTour agrees not to book the cruise or board the Vessel or Transport under any circumstances. No infants under a specific age (at least six (6) months for most cruises but twelve (12) months for other cruises) shall be booked on a cruise or CruiseTour, nor brought onboard the Vessel or Transport by any Passenger under any circumstances. The most current minimum age requirements are available online at www.royalcaribbean.com.

d. Special Needs. Any Passenger with mobility, communication or other impairments, or other special or medical needs that may require medical care or special accommodations during the cruise or CruiseTour, including but not limited to the use of any service animal, must notify the Carrier of any such condition at the time of booking. Passenger agrees to accept responsibility and reimburse Carrier for any loss, damage or expense whatsoever related to the presence of any service animal brought on board the Vessel or Transport. Passengers acknowledge and understand that certain international safety requirements, shipbuilding standards, and/or applicable regulations involving design, construction or operation of the Vessel may restrict access to

facilities or activities for persons with mobility, communication or other impairments or special needs. Passengers requiring the use of a wheelchair must provide their own wheelchair (that must be of a size and type that can be accommodated on the Vessel) as wheelchairs carried on board are for emergency use only.

e. Carrier shall have the right to deny boarding for violations of any of the policies set forth in this Section 12. If Carrier exercises its rights under this Section 12, Passenger shall have no claim against Carrier whatsoever and Carrier shall have no liability for refund, compensation loss or damages of Passenger, including but not limited to any expenses incurred by Passenger for accommodations or repatriation.

13. USE OF PHOTOS, VIDEOS OR RECORDINGS:

Guest hereby grants to Carrier (and its assignees and licensees) the exclusive right throughout the universe and in perpetuity to include photographic, video, audio and other visual or audio portrayals of Passenger taken during or in connection with the Cruise or CruiseTour (including any images, likenesses or voices) in any medium of any nature whatsoever (including the right to edit, combine with other materials or create any type of derivative thereof) for the purpose of trade, advertising, sales, publicity, promotional, training or otherwise, without compensation to the Guest. Such grant shall include the unrestricted right to copy, revise, distribute, display and sell photographs, images, films, tapes, drawings or recordings in any type of media (including but not limited to the Internet). Guest hereby agrees that all rights, title and interest therein (including all worldwide copyrights therein) shall be Carrier's sole property, free from any claims by Passenger or any person deriving any rights or interest from Passenger.

Guest hereby agrees that any recording (whether audio or video or otherwise) or photograph of Guest, other guests, crew or third parties onboard the Vessel or depicting the Vessel, its design, equipment or otherwise shall not be used for any commercial purpose, in any media broadcast or for any other nonprivate use without the express written consent of Operator. The Operator shall be entitled to take any reasonable measure to enforce this provision.

14. YOUR TRAVEL AGENT:

Passenger acknowledges and confirms that any travel agent utilized by Passenger in connection with the issuance of this Ticket Contract is, for all purposes, Passenger's agent and Carrier shall not be liable for any representation made by said travel agent. Passenger shall remain liable at all times to Carrier for the price of passage. Passenger understands and agrees that receipt of this Ticket Contract or any other information or notices by Passenger's travel agent shall be deemed receipt by the Passenger as of the date of receipt by the agent. Passenger acknowledges that Carrier is not responsible for the financial condition or integrity of any travel agent.

15. SEVERABILITY:

Any provision of this Agreement that is determined in any jurisdiction to be unenforceable for any reason shall be deemed severed from this Agreement in that jurisdiction only and all remaining provisions shall remain in full force and effect.

16. TRANSFERS AND ASSIGNMENTS:

This Ticket Contract is non-transferable. Among other things, this means that the Passenger cannot sell or transfer this Ticket Contract to someone else, and Carrier shall not be liable to the Passenger or any other person in possession of a Ticket Contract for honoring or refunding such Ticket Contract when presented by such other person.

17. RELATIONSHIP TO OTHER PURCHASES:

To the extent permitted or required by law, this Agreement also covers Carrier's CruiseCare® products, shore excursions, land and hotel packages.

18. OPERATOR:

Royal Caribbean Cruises Ltd., 1050 Caribbean Way, Miami, Florida 33132, USA.

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